

Our vision: To inspire and enrich for life

Our mission: We welcome the community to engaging spaces where people connect, ideas flourish and lives are transformed.

Our values: Collaboration | Ideas | Service Excellence | Responsibility | Innovation

A Unique Systems and Performance Outcomes Leadership Opportunity at the Kitchener Public Library

We are not just about books and growth is on the agenda! Kitchener Public Library (KPL) is a highly respected cultural hub located on the homeland that is the traditional territory of the Haudenosaunee, Anishinaabe and Neutral People. Waterloo Region is one of Canada's fastest growing communities, and we are proud to announce our sixth library is not only in the works, but will also be the first net-zero public building in the Region.

And, with our growth comes a unique career opportunity for a progressive, innovative Director of Systems and Performance Outcomes who is looking for both their next professional challenge as well as work / life harmony.

The ideal candidate is a high energy, progressive Technical Leader, who is ready to take their seat at the Executive table and partner with a dynamic, creative Leadership Team to help transform KPL into a highly sought-after "Employer of Choice".

Reporting to the Chief Executive Officer, the Director Systems and Performance Outcomes will actively be involved in the design and implementation of leading-edge systems and data strategies that will motivate our teams to new heights and make KPL a magnet for attracting the best diverse talent in the market.

The Director, Systems and Performance Outcomes will bring a wealth of experience in shaping a values-based culture, driving strategic technology and data design initiatives within a customer-focused environment. Preference will be given to candidates with at least 4-7 years of progressive strategic and technical services leadership (a minimum of 3 years being in a senior leadership role), a professional MLIS designation along with excellent relationship management & communication skills.

What we offer in return is a compelling value proposition that includes the opportunity to:

- Be part of a socially responsible, caring, and growing organization
- Exercise your creativity in ways that can make a measurable impact
- Work in state-of-the art offices with underground parking
- Receive competitive compensation and generous vacation
- Participate in the top-rated OMERS defined pension plan as well as our comprehensive benefits program

Please note this is a full-time executive role that will require on-site visibility and support to our teams at various branch locations.

KPL is committed to providing a work environment where everyone is treated with dignity, fairness, and respect. We want our team to reflect the diversity of the vibrant community we serve and will provide accommodations as required.

If you are ready to make a positive career change that will provide you with the opportunity to truly make a difference, please email your resume and cover letter today to careers@kpl.org for immediate consideration.

We want to take this opportunity to thank everyone who took the time to express their interest in KPL and we assure all qualified applicants they will be contacted within a few days.

In accordance with the Library's COVID-19 Vaccine policy, new Kitchener Public Library staff are required to be fully vaccinated against COVID-19 as a condition of employment. Valid medical or Ontario Human Rights Code exemptions are permitted.